

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER SYSTEM

Waterfall Community WUA Failed to have an appropriate leveled certified operator for the drinking water system.

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda

Our water system recently violated a drinking water requirement. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did (are doing) to correct this situation.

New Mexico Regulations require all public water systems to be operated by an appropriate level of certified operator. We failed to meet this requirement by the New Mexico Environment Department's Drinking Water Bureau.

What should I do?

- There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.
- If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking this water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

What does this mean?

This is not an emergency. If it had been, you would have been notified within 24 hours.

What is being done?

We were notified that we did not have a certified operator as of 7/1/2023. We did have a certified water operator that began service with us in May 2023. Tim Willy, **Compliance Officer for the New Mexico Environment Department**, did not receive the proper notification that the Waterfall Community Water Users Association water system was being operated by a new certified operator. We resolved the issue on 8/17/2023 by providing the proper notification.

For more information, please contact:

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****Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. ****