

Service Connection and Water Meter Policy

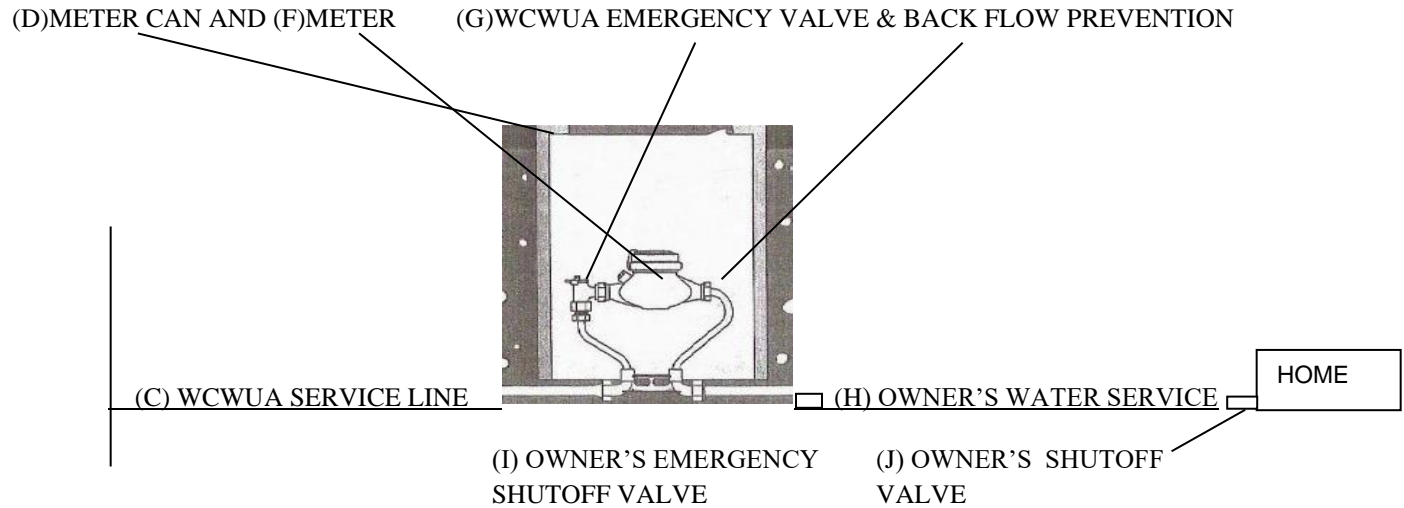
WATERFALL COMMUNITY WATER USERS ASSOCIATION

DEFINITIONS: (see basic diagram; not all service connections are configured in this manner or have water meters as yet; installation, definitions, and policy developed to meet State of New Mexico regulations)

- A. Service connection – from WCWUA distribution main through service line to the meter can, water meter, meter setter, and emergency water shutoff valve
- B. WCWUA Main Distribution – water pipe which transports water from the source through the WCWUA service area;
- C. WCWUA Service Line – water pipe which connects service from the Distribution Main to the WCWUA Meter Can;
- D. WCWUA Meter Can – a metal container in the ground that houses the meter setter and water meter;
- E. WCWUA Meter Setter – a fixture which contains an emergency valve connected to the service line on the Distribution Main side, dual back flow prevention valves, and a provision for mounting a water meter;
- F. WCWUA Water Meter – a fixture which records the amount of water flow through the service line to the house;
- G. WCWUA Emergency Valve – used in emergency to interrupt flow of water to a member's house
- H. Owner's Service Line: from outside meter can to the owner's home;
- I. Owner's Emergency Shutoff Valve – located on the service line outside the meter can to interrupt flow of water from service line.
- J. Owner's Shutoff Valve: outside the owner's home for emergency interruption of service and provided to drain the home of water when unoccupied.

(A) WCWUA SERVICE CONNECTION

Cut-away interior view of circular metal or plastic meter can with valves and meter. Older homes may shutoff valves generally located in a buried pipe or covered. Either way, the services are buried into the ground about 3 feet.



1. **FOR ALL TYPES OF SERVICE CONNECTIONS:** turn off and drain your hot water heater.
2. **IF YOU HAVE A SERVICE CONNECTION WITH A METER CAN:**
 - Turn off the Owner's emergency shutoff valve on Owner's side of the meter can;
 - Close Owner's shutoff valve at your home;
 - Open all your faucets and outdoor service points; water will drain
3. **IF YOU DO NOT HAVE A METER CAN:**
 - Locate Owner's service shutoff valve.
 - Close the valve;
 - Open all your faucets and outdoor service points; water will drain

POLICY:

From the distribution main to the emergency shutoff valve, including the meter can, meter setter, and the water meter, is the property of, and maintained by, the WCWUA. Tampering or damage by a member shall result in repair charges to the member or disconnection.

The service line from the meter can to the house and owner's household valve are the responsibility of the member. The member household valve is to be used to shutoff water to the house during long absences or household plumbing projects.

The emergency water shutoff valve (located at the meter can) is provided on a one-time-only basis by the WCWUA; stop-and-waste valves are illegal.

If recurring instances of tampering or damage occur, the meter will be locked by the WCWUA and service disconnected.